



Contract Policies

THE CONTRACT will be signed by the person booking services for a particular session, and will specify the location, date, time, number of persons receiving makeup service, and what time each person will have reserved. If services for more than three persons are being booked, all deposits must be paid at the time of contract signing to guarantee each reservation. Due to the possibility of schedule conflicts, additional person(s) added after contract signing or changes made to the location, date, and time of event will be done at the sole discretion of Elizabeth @ Twin City Pretty. This contract is the only agreement between the person(s) booking / contracting the services of TCP [hereafter referred to as Client(s)] and Elizabeth/Twin City Pretty.

BOOKINGS: To secure a date, a signed contract is required with a 50% deposit due at the time of signing. The deposit is non-refundable and non-transferable. Please be advised, dates and scheduled makeup times will only be reserved when a signed contract and deposit are received.

BOOKING TIMES: Contract will contain a start time and end time initialed, signed and approved by client. Each makeup requires a certain length of time to be finished and is not to exceed time limit. When reserving your date, book accordingly. Any additional makeup needs outside contract will only be performed at the discretion of the makeup artist. All persons involved in makeup appointments need to be available at the scheduled time of said appointment in order to not break the contract. All makeups for more than one person must be at the same location and consecutive in time (no gaps in between).

DELAYS: A late fee of \$25.00 will be charged for every 15 minutes of delay when a client is late for the scheduled time, or if scheduled makeup exceeds allotted time because of client delays. Contract will state the times late fees will begin and the amount charged and will be initialed and approved by client.

BOOKING CLAUSE: Due to potential scheduling conflicts, if any person not available for an appointed booking time, then his or her makeup may be cancelled (at the sole discretion of the makeup artist) and all deposit monies are non-refunded.

SATISFACTION GUARANTEED: Makeup will be completed to client's satisfaction, but is not to exceed allotted makeup time. Ample time is given for each makeup upon booking. Acceptance of completed makeup application by client is acknowledgement by client that makeup is done to his / her satisfaction.

CANCELLATION: All deposit monies paid by client will be refunded if contract is cancelled within three (3) days of contract signing. After the three day grace period, should a client cancel the booked event or any service on a contract, the deposit will not be refunded or transferred. If makeup artist cancels at any time or be unable to perform her duties for any reason, 100% of the deposit paid will be refunded by check within two (2) weeks. Client agrees that the refund of 100% of the deposit is the only liability to TCP/Elizabeth Amrane.

SERVICE LOCATION AND REQUIREMENTS: Location of service for the day-of-event will be at the discretion of the client, but there are certain requirements the makeup artist needs to complete the makeups. A “set up” table/work area needs to be made available for the makeup artist at said location. Ample lighting, whether by means of natural light or by lamps, is necessary for services to be performed properly. A barstool / chair is requested, but one can be provided if notified.



PARKING FEES: Where parking fees, valet and/or toll fees may be incurred, the amount will be included with the final bill and due for payment on the day of the event.

TRAVEL FEE: A mileage fee will be charged for locations outside of a twenty-five (25) mile radius of the Twin Cities area, MN. The amount will be determined at time of inquiry.

AIRFARE AND ACCOMODATIONS: All costs for travel to a booked event are to be paid by client. Costs may include, but are not limited to: airfare, hotel, transportation, parking, per diem, service incidentals and all taxes.

LIABILITY: All brushes and makeup products are kept sanitary and are sanitized between every makeup application. Makeup products used are hypoallergenic. Any skin condition should be reported by the client to the makeup artist prior to application and, if need be, a sample test of makeup may be performed on the skin to test reaction. Client(s) agree to release the makeup artist, Elizabeth/TCP, and all employees and agents from liability for any skin complications due to allergic reactions.

PAYMENT: The final balance is due on the day of the event as one payment - no exceptions. The person(s) responsible for the entire balance of payment is the person(s) who has signed the booking contract. Acceptable forms of payment are: cash, cashier's check or money order made payable to Elizabeth Amrane or Twin City Pretty. - If required, Credit card payments are accepted.

SEVERABILITY: If any provision or provisions of this Agreement shall be held to be invalid, illegal, unenforceable or in conflict with the law of any jurisdiction, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

RETURNED CHECK: If any check is returned by the bank for non-sufficient funds (NSF), **a \$35 fee will be charged on top of bank fees** and 100% of all fees contracted for will be due in advance to keep booked reservation. Any booking made under such circumstances, (NSF), is subject to cancellation and any deposits paid will be forfeited.

USE OF IMAGE: Elizabeth/TCP may use on it's website - and or in any brochure, flyer or other advertising it deems necessary - any and all photographs, video, audio, and any other digitally stored media that is captured or recorded by Elizabeth/TCP, any and all of its representatives or agents. Client(s) agree to release any and all claims regarding use of his / her image for such purposes. Client(s) also agrees to release name and contact information of professional photographers and / or videographers used for recording any event for which Elizabeth/TCP has been contracted to do makeup. Client(s) agree to release to Elizabeth/TCP use of said photographer/ videographer's photographs and recordings.

X

Client Sgnature

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Elizabeth Amrane
Twin City Pretty-Professional Makeup Artist